



COVID RISK ASSESSMENT

26 December 2021

DISTANCE SAFETY

- Bar Customers
 - Enter through snug bar
 - Distance queue at table in front of bar and wait to be seated
 - Exit via Wyeside bar (even when closed for service)
- Lounge and Restaurant Customers
 - Enter through lounge bar
 - Distance queue at table in front of bar and wait to be seated
 - Exit via Restaurant (even when closed for service)
- Garden Customers
 - Must register through snug bar and go to garden via Wyeside bar (even when closed for service)
 - It is not reasonable to provide full table service in the garden. Customers must order at the table, having distanced queued, in front of bar and order will be delivered to table
 - Exit via Wyeside bar (even when closed for service)
- Toilets – notices stating only two at a time on doors

TOUCH POINT SAFETY

- Screens (tills, phone, card machines) wiped regularly through-out the day
- Handles wiped regularly through-out the day
- Condiments in sachets or individual pots
- Laminated menus and clip boards wiped and sprayed between customers
- New cutlery baskets for each new table

STAFF SAFETY

- Mask or visors to be worn
- Wash hands / use hand sanitiser at start of shift and regularly throughout shift
- Follow guidance on testing and isolating
- Work with team members on section allocation
- Be diligent

CUSTOMER SAFETY

- Mask or visors to be worn when not seated at table
- Follow guidance on testing and isolating
- Be patient regarding table service
- Complete track and trace cards

SUPPLIER SAFETY

- Mask or visors to be worn when making delivery
- Wash hands / use hand sanitiser before entering premises
- Follow guidance on testing and isolating
- Keep as good a distance as possible from our staff

TABLE SERVICE

- Staff allocated sections and will service the tables they take orders from
- Food orders through lead person, food orders taken by not by the lead must be given to the lead to process
- Good communication between the team on shift is essential
- Support each other

MONITORING OUR SERVICE AND RISK ASSESSMENT

- It is the responsibility of everyone to ensure this risk assessment is valid and reasonable, please feedback to a manager or team leader how it is going – good areas and where things might be improved